

## How to Use the Patient Satisfaction Survey from Android Tablet

1. Unlock the tablet with your PIN . The default PIN is your Postcode.

***Sample: 6210 (for Mandurah)***

2. Open the App called Fullscreen Browser.



3. Once the App opens, by default it should load the Patient Satisfaction Survey's Welcome Page.

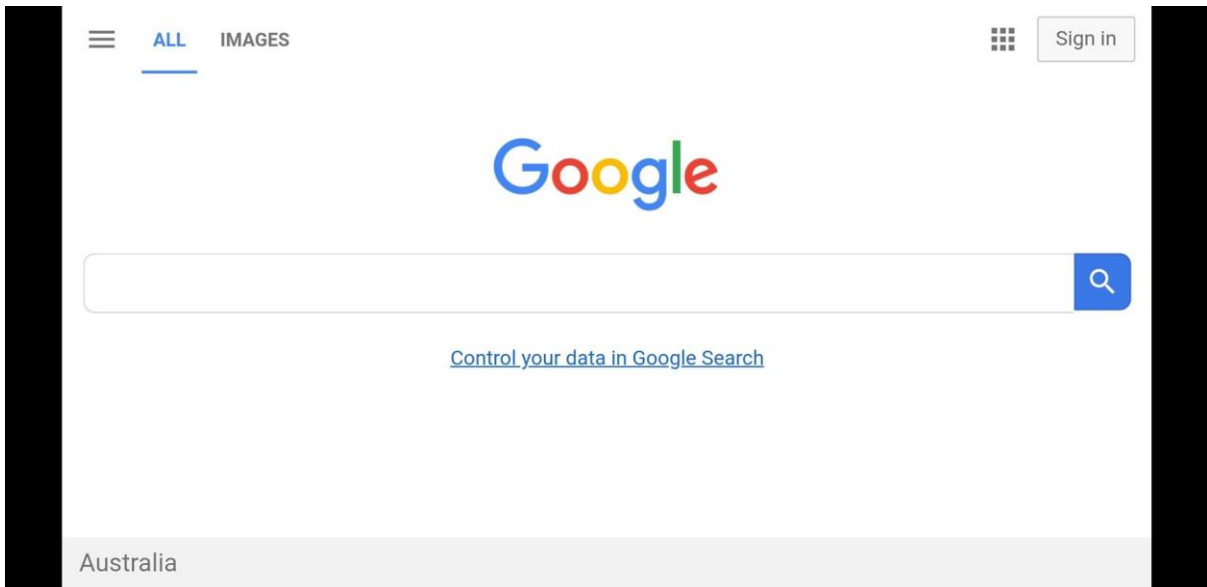


4. Hand it over to patient.

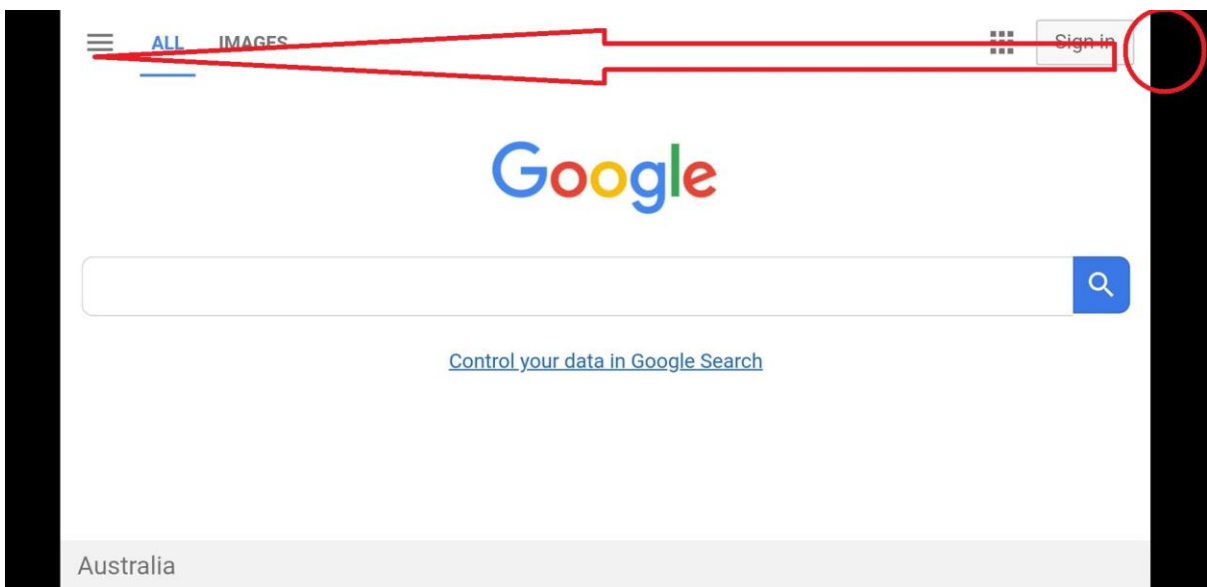
## What to do when the Survey doesn't load the usual way?

### A. When you open Fullscreen Browser and the Form does not load.

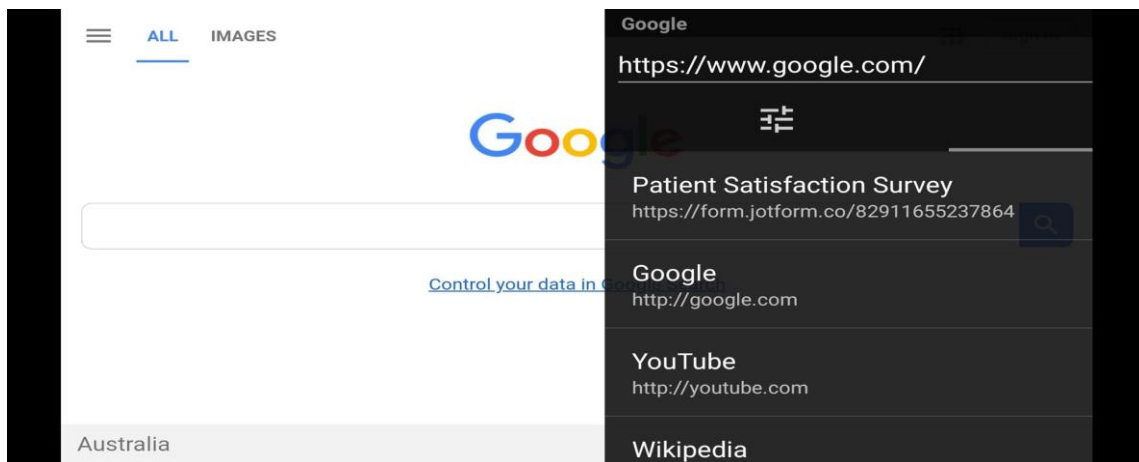
1. After opening the Fullscreen Browser app, and it shows a page other than the Patient Satisfaction Survey, you will need to manually load it.



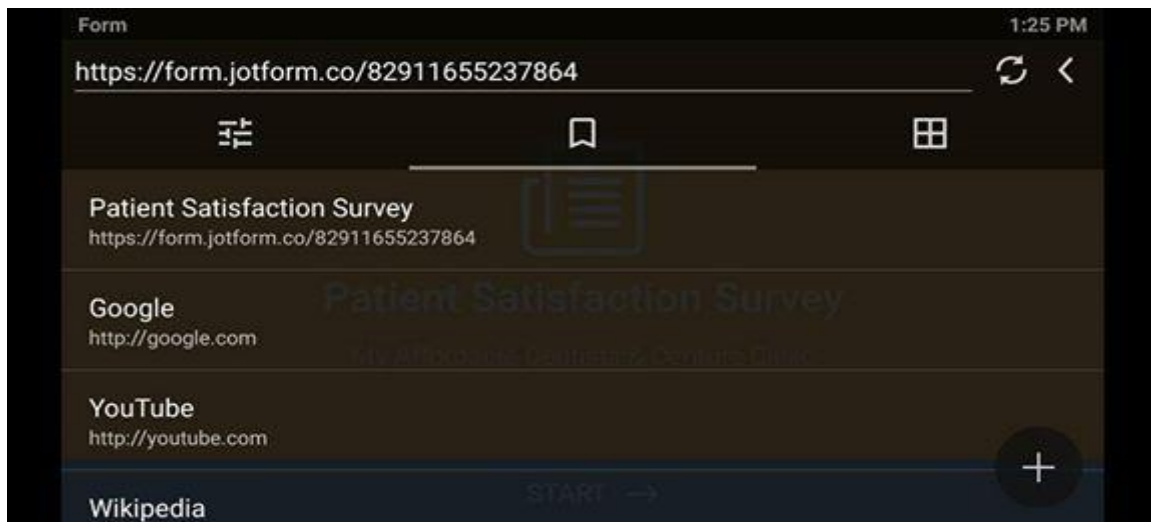
2. Swipe from the top right corner of the screen going all the way to the top left corner. As you can see in the screenshot below. Place your finger on the location of your screen that the red circle indicates and then drag your finger across your screen.



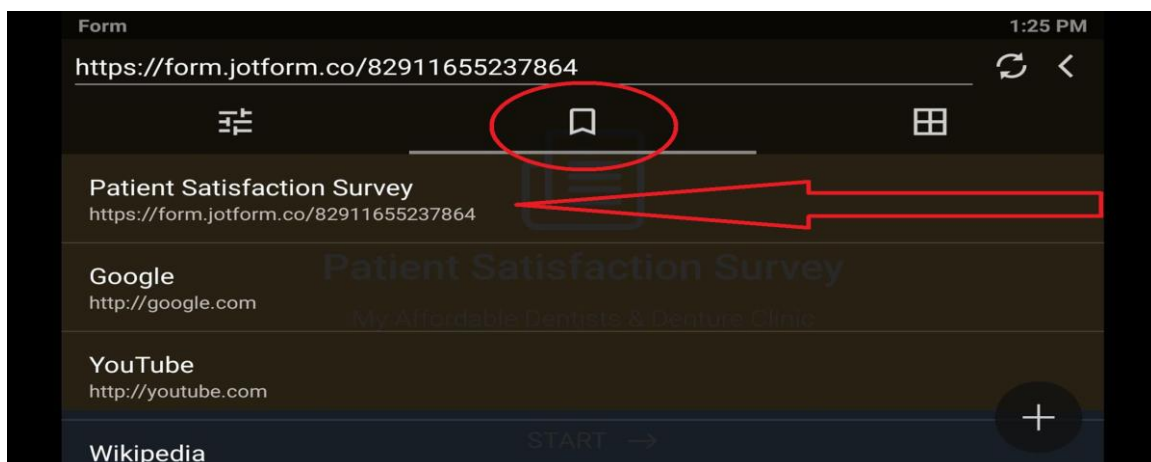
3. A new page will be dragged from the right side of your screen like below:



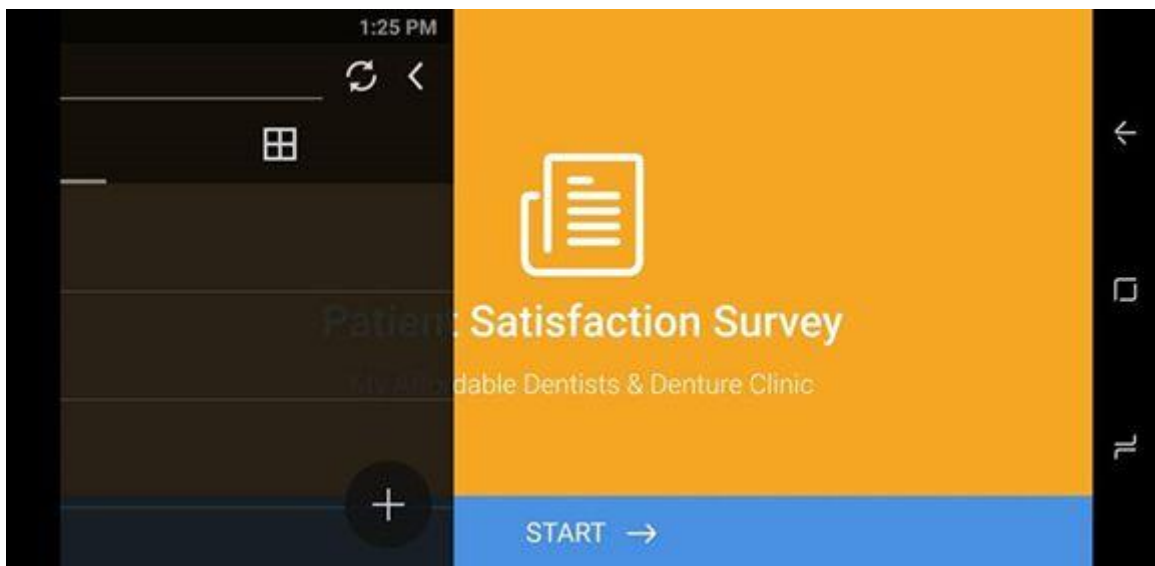
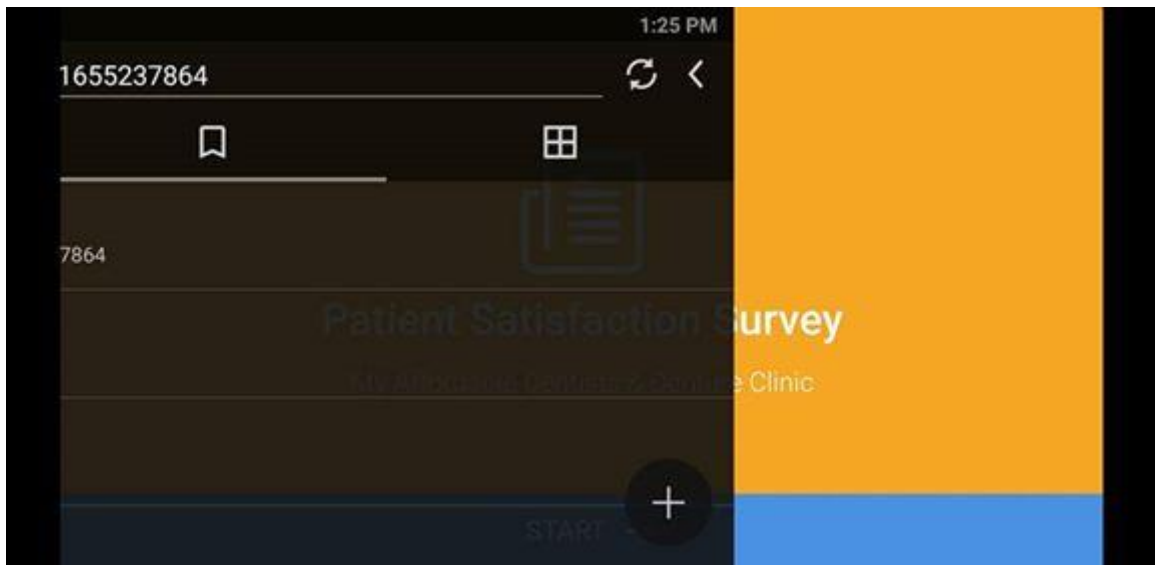
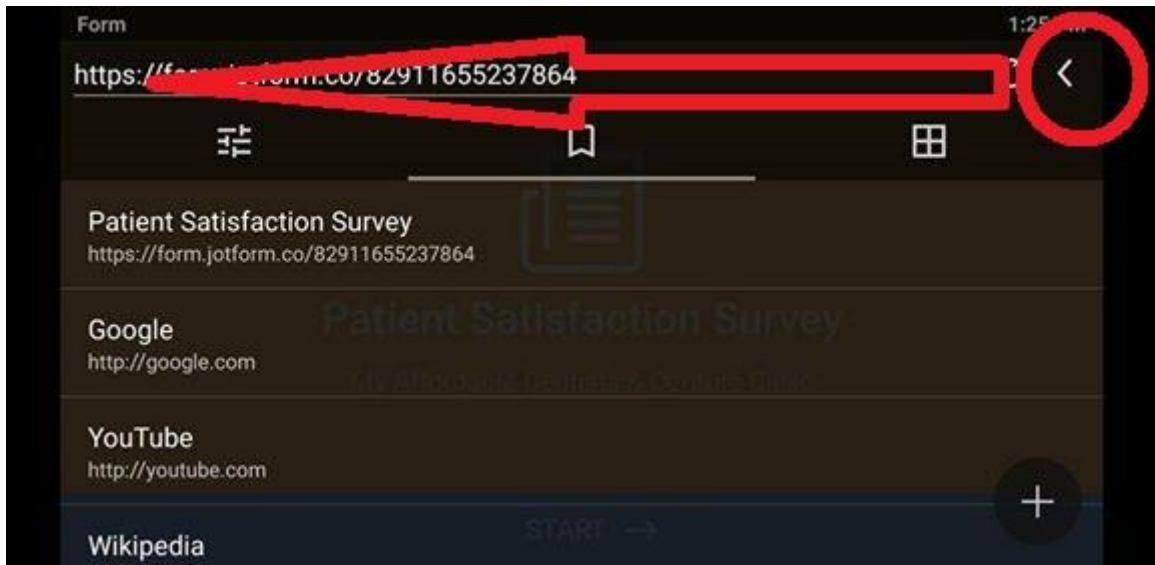
4. Then a new page will open just like below:

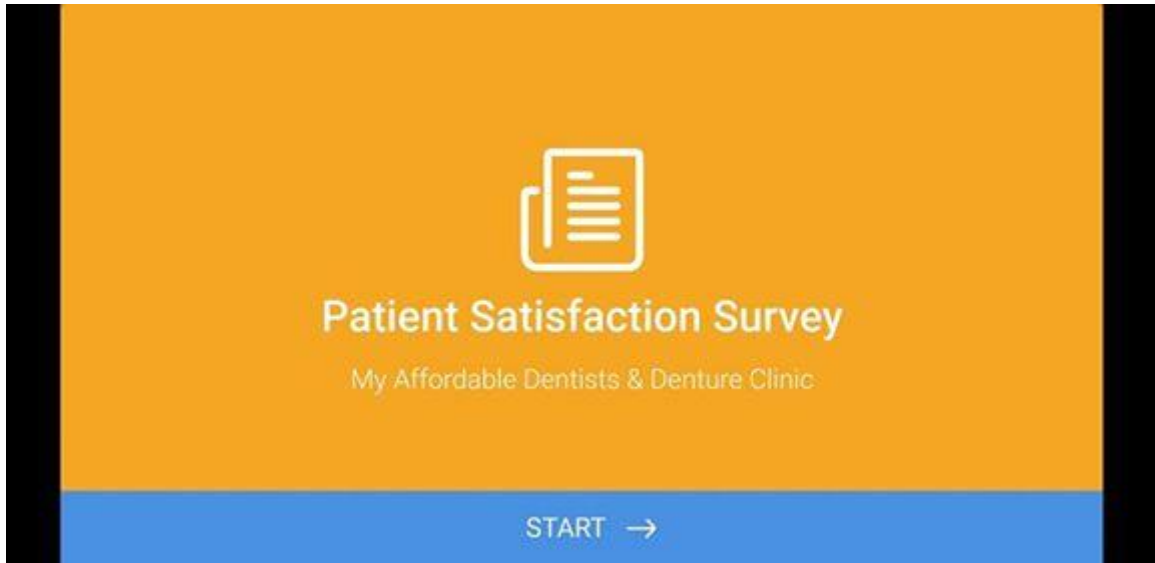


5. Then click the Bookmark Icon. Then click the Patient Satisfaction Survey link/bookmark like below:



6. The Patient Satisfaction Survey page will load and you just have to swipe from the top right corner of the screen going all the way to the top left corner.

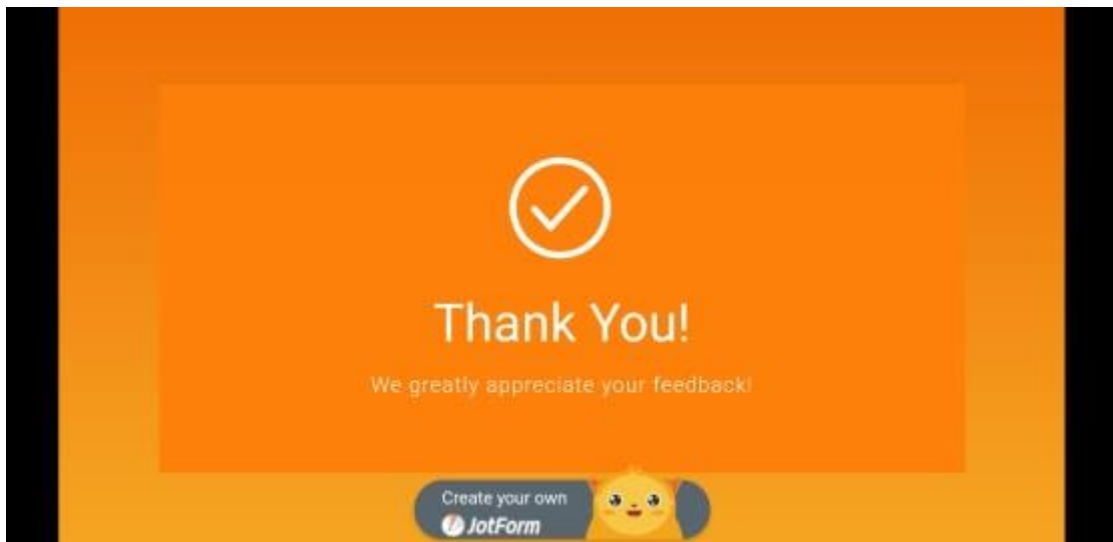




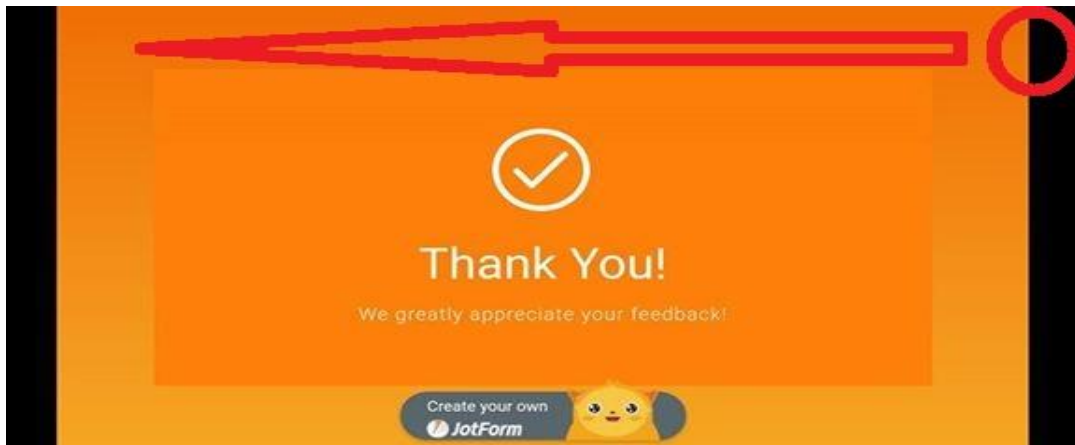
7. Hand it over to patient.

***B. When you open Fullscreen Browser and the Form is showing the Thank You page of the Survey from the last Patient who answered it.***

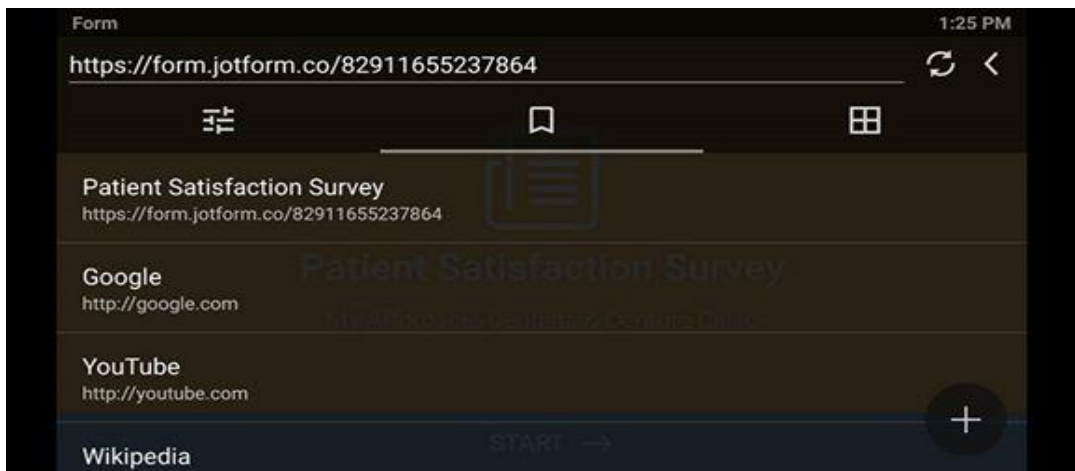
1. The Fullscreen Browser app shows the Thank You page.



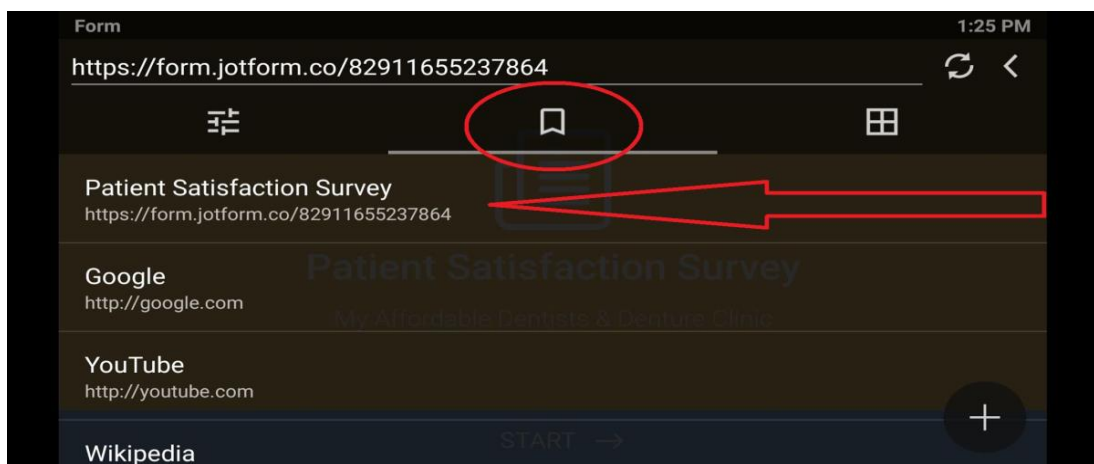
2. Swipe from the top right corner of the screen going all the way to the top left corner.



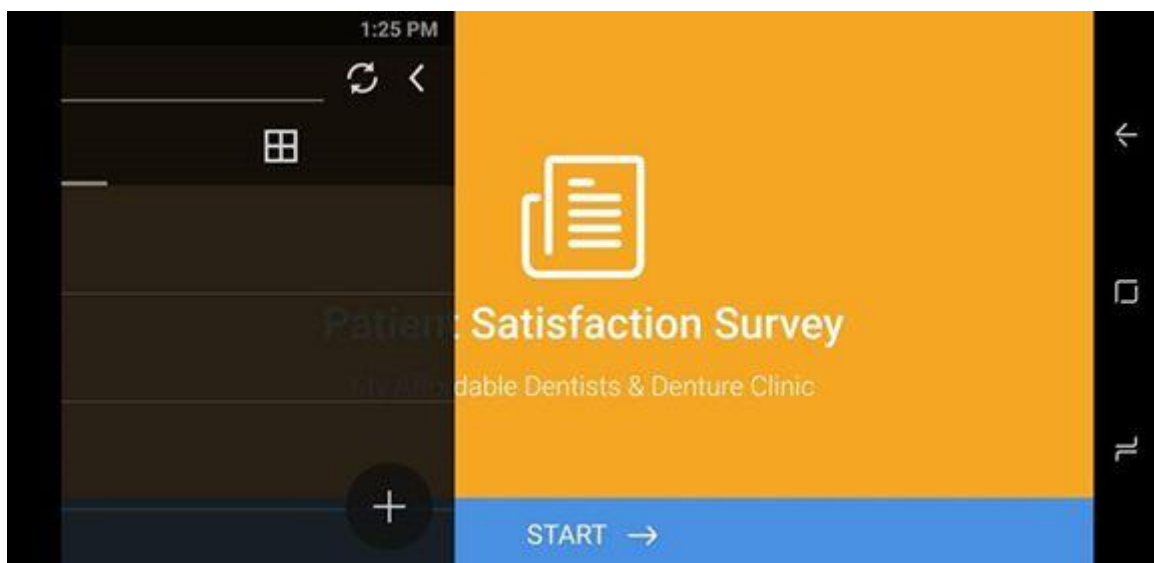
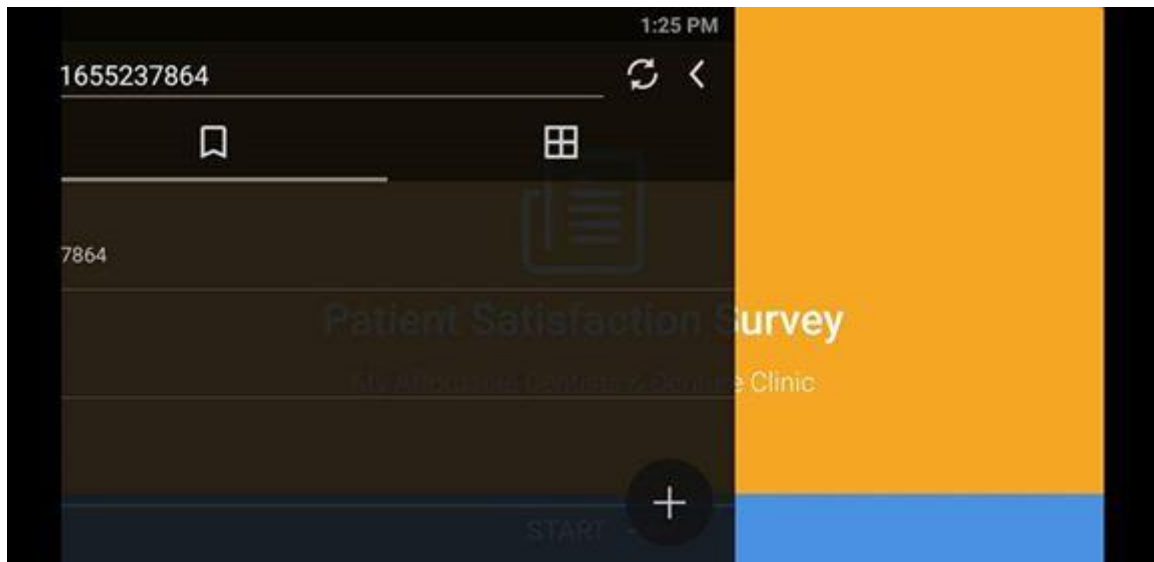
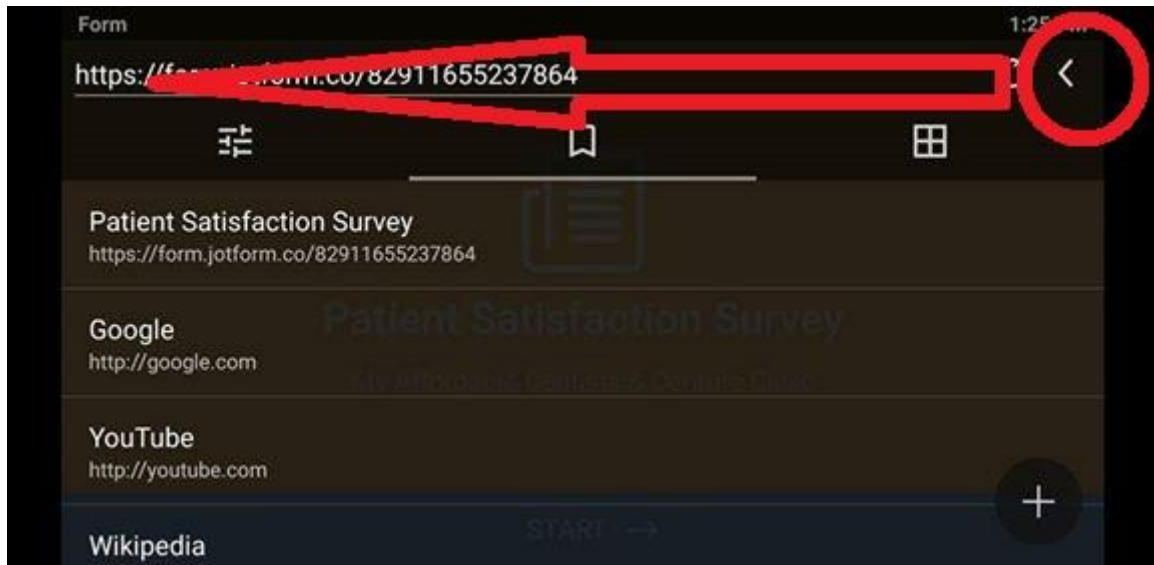
3. The Bookmark page will load like below:

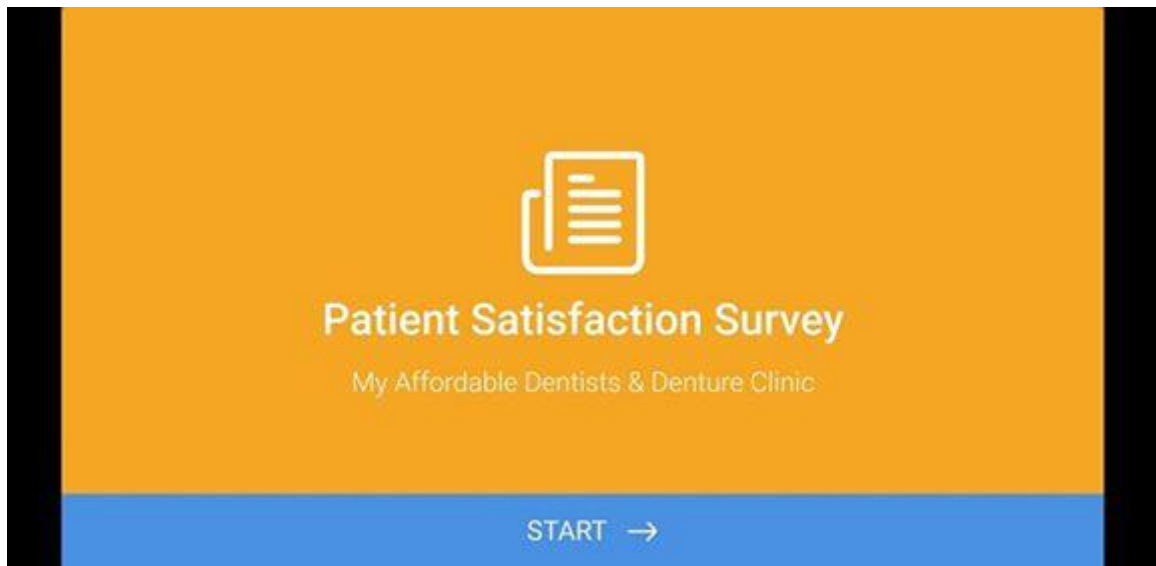


4. Then click the Bookmark Icon. Then click the Patient Satisfaction Survey link/bookmark like below:



5. The Patient Satisfaction Survey page will load and you just have to swipe from the top right corner of the screen going all the way to the top left corner.





6. Hand it over to patient.

If you have any question or other issues, please call the Support Office and I will help you.

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