

## How to Use the Patient Satisfaction Survey from IPAD

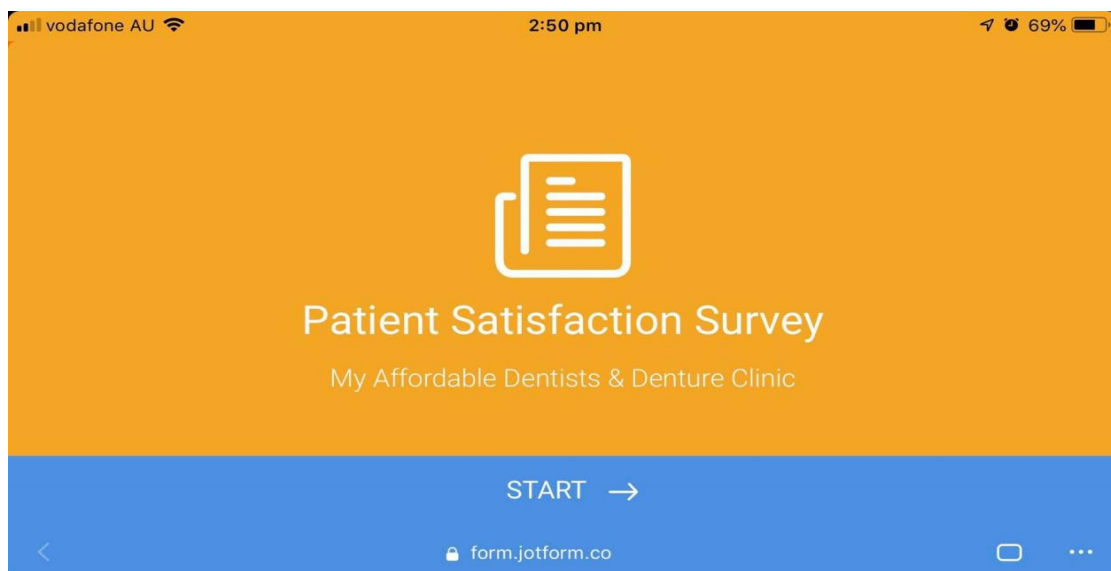
1. Unlock the iPad with your PIN . The default PIN is your Postcode.

***Sample: 6210 (for Mandurah)***

2. Open the App called Fullscreen Browser.



3. Once the App opens, by default it should load the Patient Satisfaction Survey's Welcome Page.

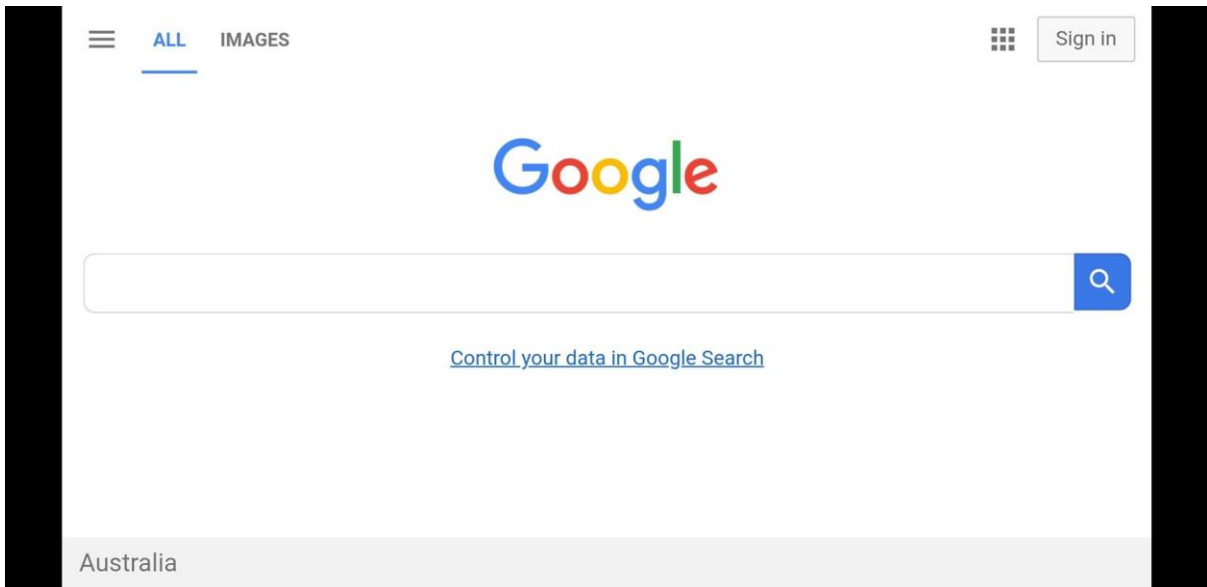


4. Hand it over to patient.

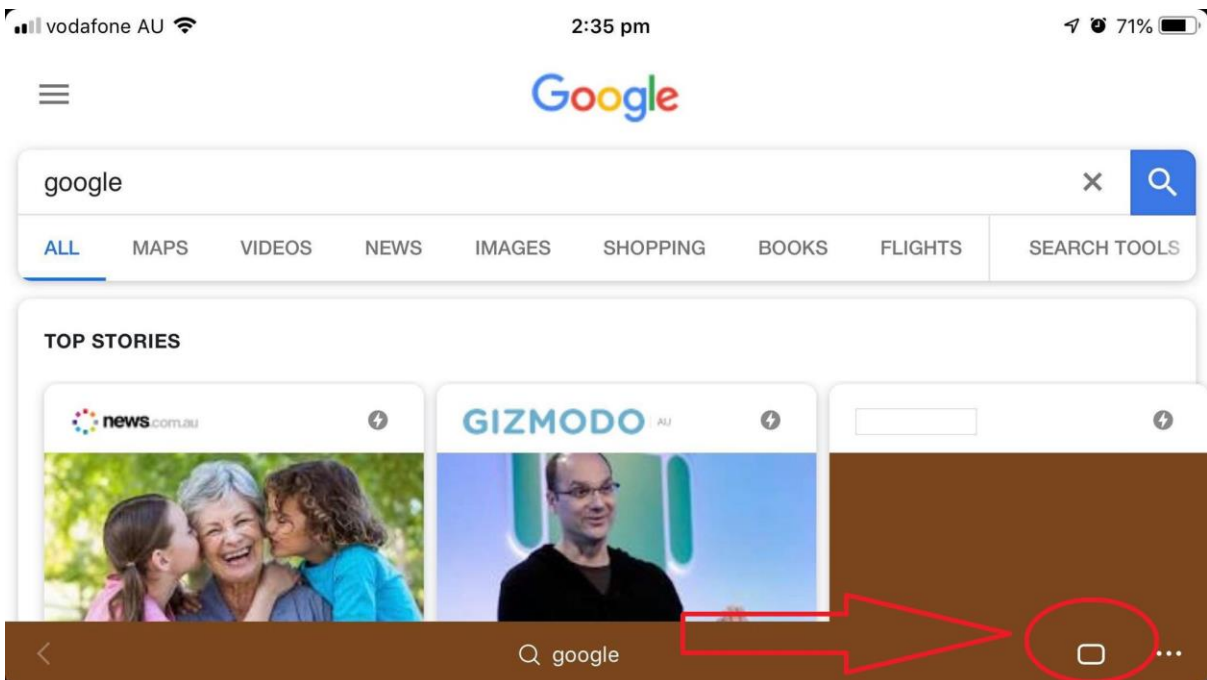
## What to do when the Survey doesn't load the usual way?

### A. When you open Fullscreen Browser and the Form does not load.

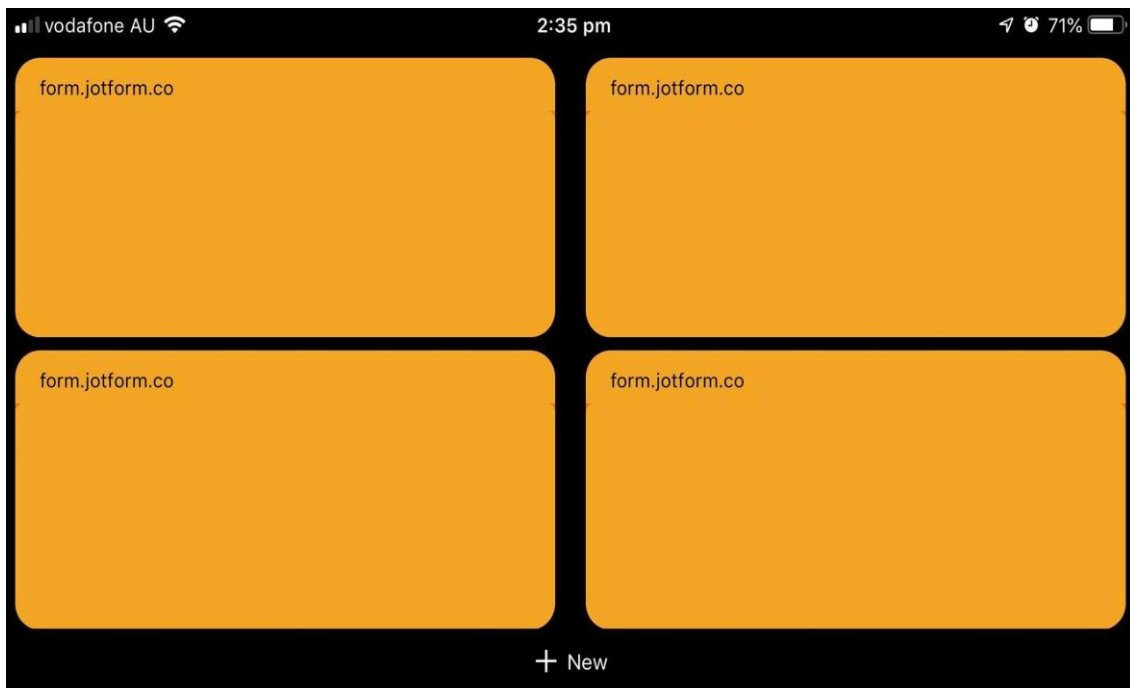
1. After opening the Fullscreen Browser app, and it shows a page other than the Patient Satisfaction Survey, you will need to manually load it.



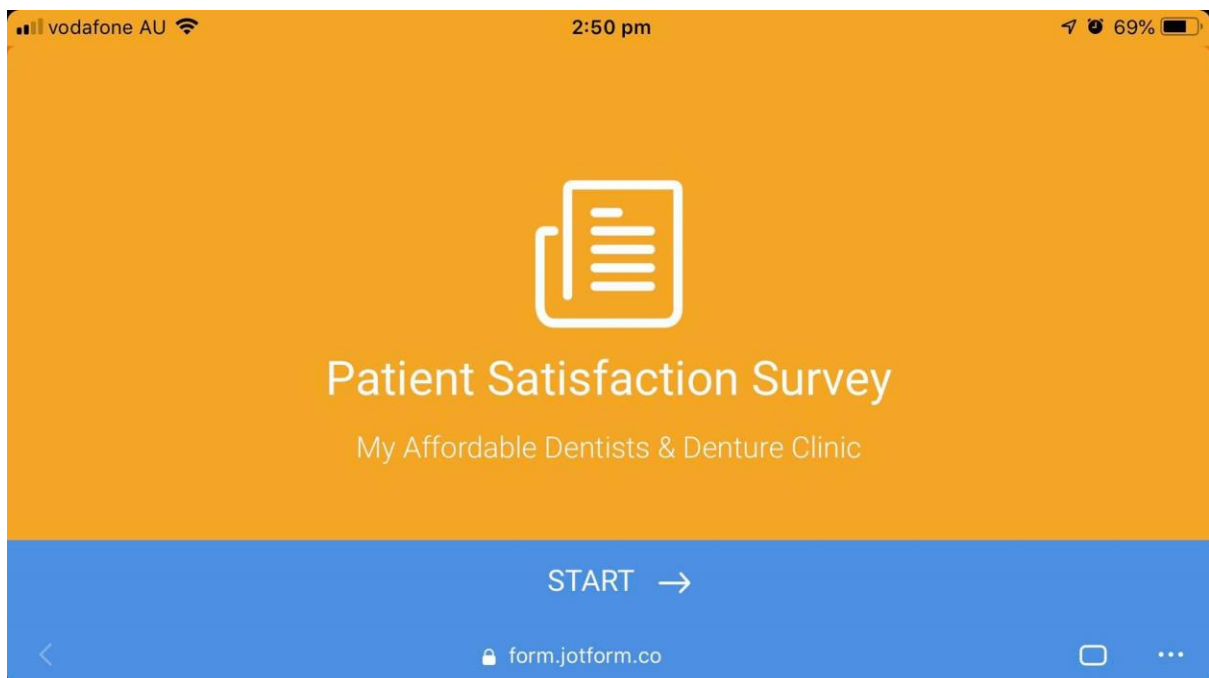
2. Click the Square on the right bottom corner as you can see in screenshot below:



3. A new page will load which is similar to the screenshot below. Just click on any of the window saying form.jotform.co:



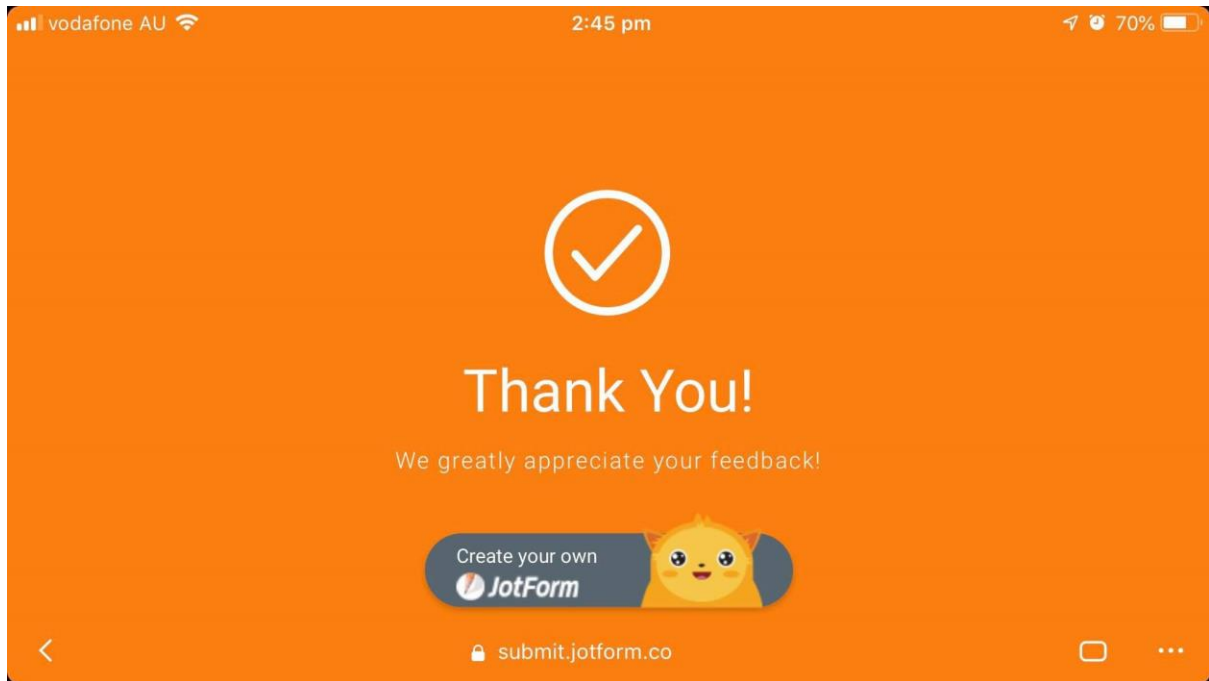
4. The Patient Satisfaction Survey page will load like below.



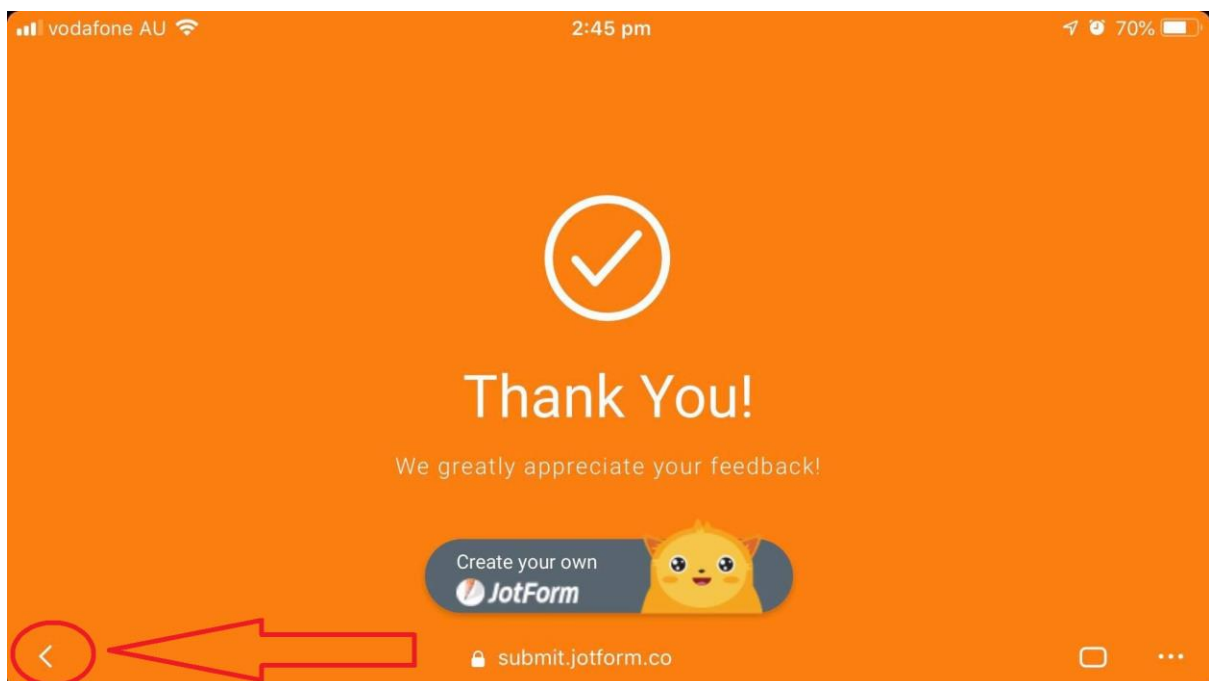
5. Hand it over to patient.

**B. When you open Fullscreen Browser and the Form is showing the Thank You page of the Survey from the last Patient who answered it.**

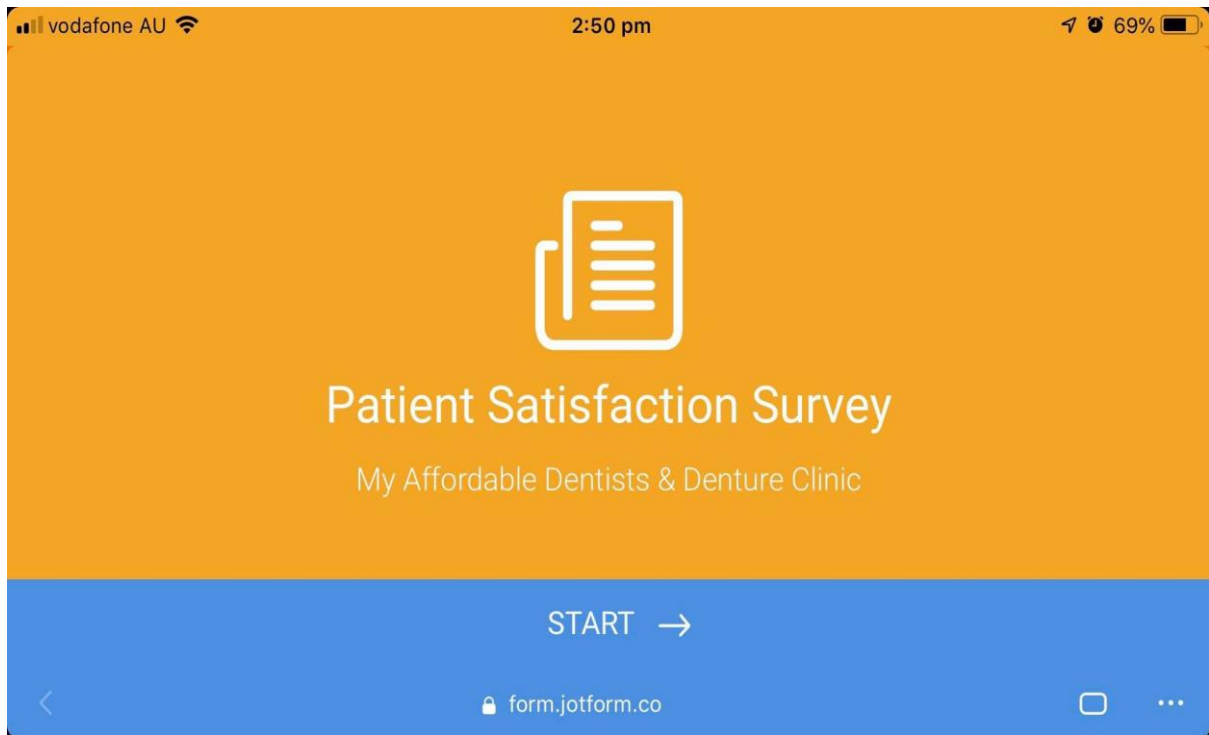
1. The Fullscreen Browser app shows the Thank You page.



2. Click the white arrow at the left bottom corner of the screen as can be seen below:



3. Then the home page of the Patient Satisfaction Survey will load.



4. Hand it over to patient.

If you have any question or other issues, please call the Support Office and I will help you.

-Ron